Organisational Intelligence Practice Review

Examine one recurring decision or workflow. Identify an evidence-backed problem and agree an improvement to investigate.

Case / workflow	Canvas / revision	Linked records	Decision owner	Facilitator / participants	Date

01 Work and intended outcome

Name the work, who it affects, its start and end, exclusions and constraints. State the outcome that matters.

02 Evidence and uncertainty

What happened? Record source IDs, dates, cases and limitations. Separate observations, interpretations and unknowns; retain contradictory cases.

03 Context and knowledge

What must people understand? Where is knowledge or expertise held? Identify missing or disputed context and link the Knowledge Map.

04 Decisions and coordination

Who decides and acts? Where do authority, ownership or handoffs become unclear? Cite cases and link the Decision and Coordination Canvas.

05 Feedback and continuing learning

How are outcomes reviewed? What knowledge or working practice changes? Check whether the learning remains usable in later cases.

06 Competing explanations

List plausible causes and evidence for and against each. What remains unknown, and what evidence could change the conclusion?

07 Priority for improvement

Choose one change or investigation. Record expected benefit, tradeoffs, prerequisites, accountable owner, due date and evidence of completion.

08 Decision and next records

Proceed, investigate further or pause? Record rationale, owner and date. Agree baseline, comparison, quality limits and review date. Link the AI canvas if relevant and the Outcome and Learning Record.

Record sources and dates. Separate observations, interpretations and unknowns. Mark Not applicable with a reason.

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